Any Qualified Provider workshop

26th January 2012

Agenda

- Facilitator: William Brassington
- 10.15 The BAA Current Position - Gareth Smith
- 10.45 DH: Where are we now? - Adrian Davis
- 11.40 What Patients are looking for from AQP - Lorraine Gailey (Hearing Link)
- 12.10 Latest news from AQP team Steve Boswell

1.30 How AQP can be an opportunity – Tina Beckham Sponsored by Siemens Hearing
2.00 Commissioners, when, where and how - Jay Dobson (SHA Lead)
3.00 Networking; The Importance of Networks - John Fitzgerald
3.30 Avoiding Burn Out! Christine de Placido

Any Qualified Provider

Adult Community Hearing

A BAA Perspective

Timetable for AQP

- December 2010 - Equity and Excellence: Liberating the NHS
- July 2011 - Liberating the NHS: Greater choice and control (outlines AQP)
- September 2011 – PCT to engage with patients over choice of AQP services
- October 2011 – PCT to notify DH of choice (top 3)
- November 2011 – Completion of AQP commissioning packs
- January 2012 – Launch of AQP map
- February 2012 – Launch of AQP timetable via supply2health
- First Notifications of tendering
- April 2012 – Programme roll-out

AQP Services

- Back and Neck Pain
- Wound and Leg Ulcer Healing
- Adult Podiatry
- Adult Psychological Therapies
- Community Continence
- Diagnostic Tests
- Wheelchairs
- Adult Hearing Services
? Motivators for Audiology to be one of 8

- Waiting times
  - Historic problems
  - Current (Nov 11) 18 week date 50 – 100% completion

- Already had PP input
- Existing high street model

<table>
<thead>
<tr>
<th>Name</th>
<th>Total (all)</th>
<th>Total (known clock start)</th>
<th>Average (median) waiting time (in weeks)</th>
<th>95th percentile waiting time (in weeks)</th>
<th>% within 18 weeks</th>
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<tbody>
<tr>
<td>England</td>
<td>41,424</td>
<td>41,422</td>
<td>4</td>
<td>15.9</td>
<td>98.9%</td>
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BAA’s initial reaction

- Press releases
  - Instant reaction from range of stakeholders
- Discussion with DH
- Alert members
  - Members very active i.e. forums
- AQP Information Day
  - Well attended (100 delegates)
- Session at conference
  - Again very well attended
- Ensured engagement with decision makers

Where are the services

- NHS North of Tyne PCT Cluster
- Pan Lancashire PCT Cluster
- Cambridgeshire and Peterborough PCT Cluster
- Devon, Plymouth, Torbay PCT Cluster
- Sussex PCT Cluster
- BDX Cluster (Oxfordshire PCT)
  - Bristol, North Somerset, South Gloucestershire PCT Cluster
- West Mercia PCT Cluster
- Arden PCT Cluster
- Staffordshire Cluster
- Birmingham and Solihull Cluster
- Cornwall and the Isles of Scilly PCT Cluster
- Southamption, Hampshire, Isle of Wight & Portsmouth PCT Cluster
- Greater Manchester PCT Cluster
- Cumbria PCT Cluster

The Commissioning Pack

- North-East Procurement Services tasked by DH to write the pack – Elaine Wyllie
- Pack written by North Tees NHS – Emma Whitworth and Joanne Dobson
- Input from Stakeholder group

Almost 50% of PCT chose audiology as one of the 3

In some areas there still needs to be clarification as what this actually means
BAA’s input so far

• Part of stakeholder group
  • British Academy of Audiology (BAA)
  • British Society of Hearing Aid Audiologists (BSHAA)
  • Royal College of Nursing (RCN)
  • Action on Hearing Loss
  • Hearing Link
  • Office of the Chief Scientific Officer, DH
  • DH Advisor on Audiology
  • National Clinical Lead for Audiology
  • NHS Durham
  • NHS Berkshire
  • NHS West Midlands
  • NHS South Central
  • NHS Solihull
  • NHS North of England

The Commissioning Template

• What’s in the pack:
  – Adult Hearing Implementation Pack.pdf

BAA and the commissioning package

BAA and the commissioning package

On-going concerns

• Focus of Documentation

• Complex Needs
  The BAA strongly urge the team to consider the definition of ‘complex needs’ in this case.

• Students & Trainees
  The BAA would like to see a clear mechanism identified which supports student placements.

On-going concerns continued

• Onward Referral
  The BAA would encourage a review of the current restriction on on-ward referral.

• Minimum Technical Specifications

• Tariff
  The BAA would like clarification as to how the tariffs have been set.

Lead SHAs Response to concerns

• Many conflicting interests arose during consultation period

• Current guidance works for the lead PCTs arrangement

Areas of the Pack for Negotiation

• Pages 35/36
  – Inclusion/exclusion criteria (age)
  – Inclusion/exclusion criteria (learning disabilities)
  – Self referral
  – Onward referral
Where now?

- Quality
  - IQIPS (mention QET!)
  - Engagement with other Professional Bodies/charities to keep quality on agenda

- Engagement
  - Engage with stakeholders to get this right - offer advice to PCT Commissioners / Support lead scientists

- Support
  - Continue to raise awareness with membership and offer support

- Preparation
  - Prepare other services for the future

Keep watching

- Sign up to announcements at:
  - [www.supply2health.nhs.uk](http://www.supply2health.nhs.uk)

- 1st Feb – new look website

- Information from yesterday:
  - Tees, Durham, Lancashire, Sussex will be first out on 1st Feb

Next steps

- Information flow from BAA

- What support do you need from BAA?
  - HoS England Meetings?
    - Electronic or face-to-face?