



**BAA HEADS OF SERVICE – TELE-HEALTH AND ONLINE RESOURCES**

<u>Manufacturer</u>	<u>Tele health solution</u>	<u>Available to NHS</u>	<u>Available to Private Sector</u>	<u>Additional resources for patients</u>
GN Hearing	GN Assist Resound Assist Live	Yes (GN Assist only)	Yes	<a href="https://danalogic.co.uk/for-patients/danalogic-ambio">https://danalogic.co.uk/for-patients/danalogic-ambio</a> <a href="https://www.resound.com/en-gb/help/hearing-aids">https://www.resound.com/en-gb/help/hearing-aids</a>
Sivantos	Telecare 2.0/3.0	Yes- 2.0 only	Yes	<a href="https://www.signia-hearing.co.uk/nhs-how-to-videos/">https://www.signia-hearing.co.uk/nhs-how-to-videos/</a> <a href="https://www.signia-hearing.co.uk/how-to-videos/">https://www.signia-hearing.co.uk/how-to-videos/</a>
Oticon	Remotecare	Yes	Yes	<a href="https://www.oticon.com/professionals/tools-and-support/remote-care">https://www.oticon.com/professionals/tools-and-support/remote-care</a> <a href="https://www.oticon.co.uk/hearing-aid-users">https://www.oticon.co.uk/hearing-aid-users</a>
Phonak	Remote Support	No	Yes	<a href="https://www.phonakpro.com/com/en/support/other-support/esolutions-support/remote-support/overview-remote-support.html">https://www.phonakpro.com/com/en/support/other-support/esolutions-support/remote-support/overview-remote-support.html</a>
Starkey		No	Yes	<a href="https://uk.starkeypro.com/nhs/guides">https://uk.starkeypro.com/nhs/guides</a> <a href="https://www.starkey.co.uk/hearing-aid-use-and-care">https://www.starkey.co.uk/hearing-aid-use-and-care</a>
Widex	Widex Remote Care	N/A	Yes	<a href="https://www.widex.pro/en/products/remote-hearing-aid-fitting">https://www.widex.pro/en/products/remote-hearing-aid-fitting</a> <a href="https://www.widex.co.uk/en-gb/support/maintenance">https://www.widex.co.uk/en-gb/support/maintenance</a>
IDA Institute	N/A	Yes	Yes	<a href="https://idainstitute.com/tools/telecare/">https://idainstitute.com/tools/telecare/</a>
C2Hear	N/A	Yes	Yes	<a href="https://c2hearonline.com/">https://c2hearonline.com/</a>

Tele conferencing facilities are available in many formats to enable you to stay in touch with your patients remotely. A list of some of these is below, please speak to your local IT department about which of these are available to you

- Microsoft Teams                      Patient Knows Best
- Go To Meeting                        Push Doctor
- Skype                                     Accurix
- Zoom                                      Attend Anywhere
- Team Viewer
- NHS Near Me
- DrDoctor