Redeployment options for Audiology Staff in response to Covid-19 Demands proposed by East of England Audiology Services (10/4/20) and Jagjit Sethi HCS Lead East of England

Tasks are classified as to whether existing skills can be used and redeployment would require minimum training (cross-skilling)

or whether formal additional training, taking more time, might be required to perform the task (up-skilling)

Task	Competence			
		cross-skilling	up-skilling	requires further understanding of task
General	Infection control, cleaning	х		
	Handwashing	х		
	Coronavirus guidance		х	
	HCA tasks			Х
	Audit, research and development (admin support)	х		
General patient care	Administer appointments		x	
	Communicate information to authorised personnel	х		
	Accessing, registering and inputting patient data into digital			
	systems	x		
	Maintain stocks of resources, equipment and consumables			
		x		
	Prepare and support individuals for healthcare activities	?		
	Public health measures for COVID-19		x	
Patient care	PPE Donning & doffing		x	
	Removal and disposal of PPE		x	
	PPE Assess and teach donning and doffing		x	
	Triage (111 support)		x	
	Observations (BP, temperature, respiratory rate, pulse oximetry)			
			x	
	Washing & personal hygiene		x	
	Provision of oxygen, fluids and food to non-ICU COVID-19 patients		x	

	Lifting and handling patients		x	
	Blood glucose testing		x	
	Weighing patients		x	
	Hoists		x	
	Toileting		x	
	Bed turning/pressure care management		x	
	Feeding patients	x		
	Provide point-of-care testing		x	
Respiration	Proning trained		x	
	Blood pressure and oxygen saturation		x	
Blood sampling				
	Store biomedical specimins and samples	x		
	Prepare samples and documentation for transport	х		
Laboratory	Data entry	х		
	Sample reception	x		
	Second check of drugs, documentation, ID	x		
Equipment	Management / testing		x	
	Inspection, assembly, unpackaging of medical devices		x	
	Acceptance testing of medical equipment		x	
Technical skills	Setting up a cardiac monitor and cardiac monitoring			x
Psychological Care	Debriefing/TRiM delivery		x	
	Supporting informed consent		x	
	Family interaction skills - support after breaking bad news		x	
	Discussing and arranging tests, facilitating decision making			
			x	
Support tasks	Prepare equipment according to instruction	х		
	Range of clerical duties; reception, back office, phone calls etc			
Administrative		x		
	Range of cleaning duties		x	
	Laundry deliveries	x		
	Other deliveries – CSSD deliveries to wards /pharmacy deliveries			
	to wards	x		
	Medical records – searching and tracking	х		

	Ordering	х		
IT systems	Data analysis			X
	Patient Pathway Management		х	
	IT tasks			x
	Statistical reporting of capacity/demand		х	
	Data entry and record keeping	х		
	Use of Information Communication Technology		Х	
Other Tasks	Portering		x	
	Runners	х		
	Covid Swab testing		х	
	Supporting Pharmacy	x		
	Staff-wellbeing phone line – providing advice and signposting		x	