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XXX
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NHS number: XXX

Dear XXX,

We have recently started using a new hearing aid provider and range for our adult hearing aid users, the Danalogic Ambio. One of the benefits of using this hearing aid range is that it allows access to the 'GN Assist' feature. GN Assist will allow you to report difficulties and request assistance from the Audiology team and allows the Audiologists to send you fine tuning adjustments and/or hardware updates remotely for you to download at home. This will save time and travel expenses coming to the hospital, as well as being more environmentally friendly.

GN Assist can be accessed via the BeMore smartphone app which you can download for free via the App Store or Google Play. To access this system we need to share and store your information within the GN system. The information attached provides more information on GN Assist and how your information is used. If you would like to access GN Assist please read the information carefully and complete the consent form and bring it to your hearing aid fitting appointment. If you decide not to share your information to be used with GN Assist, we will continue to fit your hearing aid as normal and you will still have the option to control your hearing aid settings via your BeMore app.

Please note that whilst we are providing this manufacturer's hearing aids for most new fittings, it is possible that at this stage they would be appropriate or suitable for you. Your audiologist will explain this to you if that is the case.

Yours sincerely,

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