



# Heads of Service Meeting

Wednesday 15<sup>th</sup> June 2022

*8.45am – Registration and exhibition open*

Approx. timings	Topics	Lead
9.30am	Welcome and BAA updates <ul style="list-style-type: none"> <li>• UK audiology strategy</li> <li>• Key projects from committees</li> <li>• Paediatric and adult guidance</li> <li>• Conference 2022 and WCA 2028</li> </ul>	Kathryn Lewis President, BAA
10.20am	Learning from Lothian	Claire Benton Head of Service
10.50am	Coffee and Exhibition	
11.20am	IQIPs 2 update <ul style="list-style-type: none"> <li>• Latest information from UKAS</li> <li>• Info from the first service to successfully transition to IQIPs2</li> </ul>	Laura Booth, UKAS, Samantha Lear, Sheffield Children’s Hospital
12noon	Successful apprenticeships and creative workforce management	Ruth Vickerstaff
12.30pm	An opportunity for adult NHS hearing aid services to contribute to a national project that will shape future provision	Professor Kevin Munro
12.45pm	Lunch and exhibition	
1.45pm	Getting it right for Physiological Sciences: the Midlands approach to workforce, digital innovation, and BI	Peter Bill
2.15pm	Update from the NHS England CSO’s office	Ruth Thomsen
2.45pm	Ongoing Dewax challenge	Kath Lewis
3.00pm	Comfort break	
3.15pm	Workshops <ul style="list-style-type: none"> <li>• Where are our future leaders coming from?</li> <li>• The future of hearing aid provision – High Street or Hospital?</li> </ul>	Facilitators: Ruth Thomsen Jonathan Parsons
4.00pm	Workshop summaries and next steps for BAA?	Ruth, Jonathan, and Kath