Background

  - Written PQ in September 2020 answered by Ed Argar
  - Subsequent written and oral parliamentary questions
  - Health Minister Maria Caulfield MP acknowledged the service should be provided under NICE guidelines and agreed to talk to “relevant officials” (19th April 2022)

Wax removal is not regarded a “core” service
What have we done so far?

RNID

• Survey on wax removal provision during 2021
• FOIs to CCGs
• Meetings with MPs
• New survey on self removal, launched May 2022

BAA

• Scope of wax removal provision in NHS Audiology/ENT services
• CQC regulations of wax removal provision
• Working with NHSEI (for England), ENT UK, RNID, ENT Nurses and GP representatives on a strategy for wax management and provision within the NHS.
Next steps

- RNID will continue to engage with parliamentarians and the public
- BAA and RNID will continue to engage with ENT UK etc
- BAA will work on a generic business case for starting a wax removal service within Audiology

How you can help:
- We need to identify examples of good practice where innovative service is being delivered in:
  - Primary/community care settings
  - Secondary care settings (audiology)
- Share new RNID survey to help strengthen the case