

# THE ONGOING DEWAX CHALLENGE

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BAA Heads of Service Meeting  
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BRITISH ACADEMY  
OF AUDIOLOGY

**RN**  
**I:D**

# Background

- **NICE Guidelines (2018), General Medical Services contract & impact of Covid-19**
- Written PQ in September 2020 answered by Ed Argar
- Subsequent written and oral parliamentary questions
- Health Minister Maria Caulfield MP acknowledged the service should be provided under NICE guidelines and agreed to talk to “relevant officials” (19<sup>th</sup> April 2022)

**Wax removal  
is not regarded a  
“core” service**

# What have we done so far?

## RNID

- Survey on wax removal provision during 2021
- FOIs to CCGs
- Meetings with MPs
- New survey on self removal, launched May 2022

## BAA

- Scope of wax removal provision in NHS Audiology/ENT services
- CQC regulations of wax removal provision
- Working with NHSEI (for England), ENT UK, RNID, ENT Nurses and GP representatives on a strategy for wax management and provision within the NHS.

# Next steps

- RNID will continue to engage with parliamentarians and the public
- BAA and RNID will continue to engage with ENT UK etc
- BAA will work on a generic business case for starting a wax removal service within Audiology

## How you can help:

- We need to identify examples of good practice where innovative service is being delivered in:
  - Primary/community care settings
  - Secondary care settings (audiology)
- Share new RNID survey to help strengthen the case