



Follow-up and monitoring of new users of NHS hearing aids (FAMOUS): A national study

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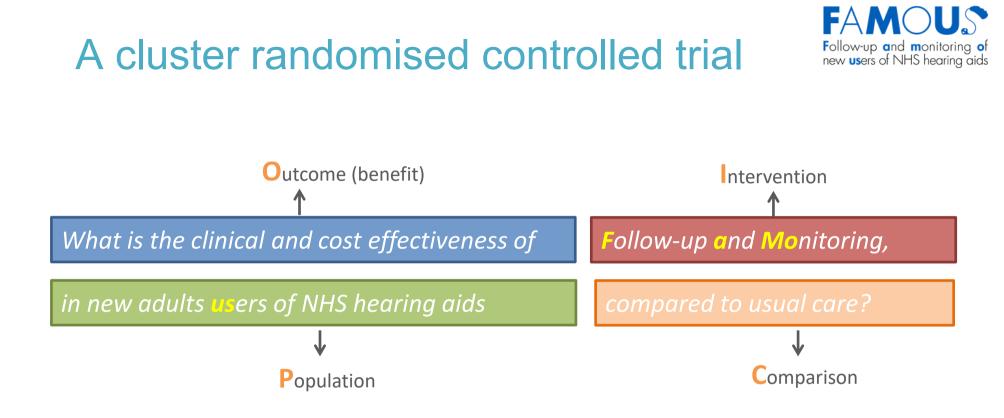
What does NICE say?





NICE guideline Published: 21 June 2018 www.nice.org.uk/guidance/ng98

- Effectiveness of monitoring and follow-up important to stakeholders
- Current regimes vary, ill-defined, nonevidence based
- High priority research recommendation
- Research commissioned by NIHR Health
 Technology Assessment programme





Involvement of NHS

- Clinic partners: 36 adult NHS hearing aid services (6,000 participants)
- Randomise clinics: usual care (must inc follow up) or usual care
- Recruit participants for a 12 week period during 2023
- Provide patient with letter at 12 weeks inviting them to consent to participant and send completed outcome data to the research team







ASSESSMENT: identify listening situations where hearing difficulty

FITTING: personalised action plan

- 1-WEEK: early monitoring of use/difficulties diary and self-monitoring checklist
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 - 6-WEEK: review action plan and, if necessary, provide coping plan

PICO: Intervention = Usual Care+



Example: 7-day monitoring and accelerated follow-up

- Use: daily hours; times when not worn; compared to your plan
- Do you have difficulty adjusting any controls?
- Do your hearing aids whistle when in your ear?
- Do the hearing aids fit comfortably in your ear?
- Do the hearing aids make sounds uncomfortable?
- How would you describe the sound quality
- Does your own voice sound hollow or echoing?

PICO: Outcomes



- I. Impact on patient
 - Self-reported hours of use, non-use, IOI-HA, HHIE
- II. Impact on family
 - IOI-HA-Significant Other
- III. Impact/costs to NHS and Society
 - HUI3 and modified Client Service Resource
 Inventory
- IV. Experiences and acceptability to patients and staff
 - Process evaluation

Outcome Phase



Researchers collect remote/mail to avoid additional appointments

12 weeks

- i. Self-reported hours of use
- ii. IOI-HA
- iii. IOI-HA-SO
- iv. Hhie

12 months

- i. Self-reported hours of
 - use
- ii. IOI-HA
- iii. IOI-HA-SO
- iv. Hhie
- V. HUI3
- vi. Modified CSRI



Trial designed for ease of running within busy NHS department

- Short recruitment window
- Cluster randomisation (all patients in clinic get same intervention)
- Run alongside usual care and current appointment times
 - e.g., you don't need to take consent



FROM RESEARCH GRANT (£3,515)

• e.g., staff training, sending de-identified clinical data to the research team

SERVICE SUPPORT FROM CRN (£2,214)

- e.g., id who to send questionnaires, tel to alert to complete questionnaires
- Support from CRN Research Delivery Manager and Audiology Champion
- We will put you in contact and provide a template to request support

EXCESS COSTS FOR ENHANCED CARE (£9 pp)

• This covers the additional activities at assessment, fitting and follow-up (accelerated and routine)

Expressions of interest



- So far, 27 clinics expressed interest
 - England, Scotland and Wales
 - I have list if you want to check
- Send email saying you might be interested to FAMOUS:



Speak with me today over lunch
 FAMOUS@nottingham.ac.uk





- Hearing loss on national research "radar"
- The scale and scope of FAMOUS unparalleled in UK audiology
- Success (and continued funding) depends on collaboration with adult hearing aid services