

Hearing Aids: The Inside Track

Wednesday 9th - Friday 11th July 2014

Course Faculty

Alison Stone	Training Manager	Oticon Ltd
Chris Cartwright	Key Projects Manager	Phonak Group Ltd
Heather Dowber	Audiologist	GN ReSound Ltd
Paul Lamb	Technical Director	Starkey Laboratories Ltd
Sue Falkingham	Audiologist	Starkey Laboratories Ltd
Rob Ryman	Business Development Manager	Siemens Hearing Instruments Ltd
Anum Saleemi	Regional Sales Manager and Audiologist	Interacoustics UK
Matthew Murray	Clinical Lead Audiologist and Product Manager	GN Otometrics UK and Ireland
Christine DePlacido	Professional Lead for Audiology/ Senior Lecturer/ Programme Leader MSc (Post Reg)	Queen Margaret University, Edinburgh

Wednesday 9 July 2014

Day 1: Understanding Hearing Aid Technology

Chair of Morning: Rob Ryman

Chair of Afternoon: Paul Lamb

8.30 - 8.50	Registration and Coffee	
8.50 - 9.00	Welcome	Anne Davies
9.00 - 9.20	Course Introduction	Rob Ryman
9.25 - 10.05	Compression and Low-Level Expansion [40mins]	Paul Lamb
10.10 - 10.40	Speech-in-Noise Processing [30 mins]	Heather Dowber
10.40 - 10.55	Break	
10.55 - 11.15	Feedback Management [20 mins]	Paul Lamb
11.20 - 11.55	Rehab Session # 1 - Reflection 1 [35 mins]	Christine & Sue
12.00 - 12.15	Discussion & Questions	Sue & Matt
12.15 - 1.30	Lunch & 1pm: REM Equipment Demonstration (Anum Saleemi)	
1.30 - 1.35	Group Discussion	Sue Falkingham
1.35 - 2.05	Directional Microphones [30 mins]	Alison Stone
2.10 - 2.40	Hearing Aid Manufacturer: GN Resound [30 mins]	Heather Dowber
2.45 - 3.15	Prescriptive formulae [30 mins]	Rob Ryman
3.15 - 3.30	Break	
3.30 - 4.00	Hearing Aid Manufacturer: Oticon [30 mins]	Alison Stone
4.05 - 4.45	Rehab Session # 2 - Listening Exercises [40 mins]	Christine & Sue
4.45 - 5.15	Discussion & Questions	Sue & Matt

Thursday 10 July 2014
Day 2: Practicalities of Hearing Aid Fittings

Chair of Morning: Heather Dowber

Chair of Afternoon: Paul Lamb

8.45 - 9.00	Coffee	
9.00 - 9.30	Open-fit Technology & Earmoulds [30mins]	Paul Lamb
9.35 - 9.55	Fitting Profound Hearing Losses [20 mins]	Chris Cartwright
10.00 - 10.30	Rehab Session # 3 - Reflection 2 [30 mins]	Christine & Sue
10.30 - 10.45	Break	
10.45 - 11.15	Hearing Aid Manufacturer: Starkey [30 mins]	Paul Lamb
11.20 - 11.55	REM # 1 [35 mins]	Rob Ryman
12.00 - 12.15	Discussion & Questions	Sue & Matt
12.15 - 1.30	Lunch & 1pm: REM Equipment Demonstration (Rob Ryman)	
1.30 - 1.35	Group Discussion	Sue Falkingham
1.35 - 2.05	REM # 2 [30 mins]	Rob Ryman
2.10 - 2.40	Rehab Session # 4 - Goal-Setting [30 mins]	Christine & Sue
2.45 - 3.15	Test-Box Measurements [30 mins]	Matt Murray
3.15 - 3.30	Break	
3.30 - 4.00	Hearing Aid Manufacturer: Phonak [30 mins]	Chris Cartwright
4.05 - 4.25	Speech Mapping [20 mins]	Rob Ryman
4.30 - 5.00	Assessing Outcomes & Measuring Benefit [30 mins]	Christine & Sue
5.00 - 5.15	Discussion & Questions	Sue & Matt

Friday 11 July 2014
Day 3: Special Issues in Fittings

Chair of Morning: Alison Stone

Chair of Afternoon: Rob Ryman

8.45 - 9.00	Coffee	
9.00 - 9.40	Challenging Patients [40 mins]	Chris Cartwright
9.45 - 10.05	Case studies [20 mins]	Heather & Chris
10.10 - 10.30	Connectivity [20 mins]	Heather Dowber
10.30 - 10.45	Break	
10.45 - 11.15	Hearing Aid Manufacturer: Siemens [30 mins]	Rob Ryman
11.20 - 11.55	Rehab Session # 5 - using info obtained [35 mins]	Christine & Sue
12.00 - 12.15	Discussion & Questions	Sue & Matt
12.15 - 1.30	Lunch & 1pm: REM Equipment Demonstration (Matt Murray)	
1.30 - 2.00	Fitting Asymmetrical Losses [30 mins]	Alison Stone
2.05 - 2.35	Verification of Product Features [30 mins]	Matt Murray
2.40 - 2.55	Discussion & Questions	Sue & Matt
3.00 - 3.30	Bringing it All Together: Trivia Bowl Coffee during Trivia Bowl	Paul Lamb
3.30 - 4.00	Course Review & Close	Anne Davies